



**Arkansas Statistics for DBP Commercial Plans
Pre-Service Case Review**

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q1 of 2025.

REVIEW TYPE	(All)
DECISION REASON	(All)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(All)

	SERVICE CATEGORY
Adjunctive General Services	144
Diagnostic	27
Endodontics	33
Implant Services	67
Maxillofacial Prosthetics	2
Oral Surgery	226
Orthodontics	8
Periodontics	64
Preventive	23
Prosthodontics, Fixed	38
Prosthodontics, Removable	27
Restorative	401
Grand Total	1060

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
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Adjunctive General Services	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
Adjunctive General Services	Denial	Decreased Dental allowable	Administrative	General Dentistry	D9248
Adjunctive General Services	Denial	Denied billed on same day	Administrative	General Dentistry	D9910
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9230
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9910
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9944
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9945
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9946
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D9230
Adjunctive General Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D9230

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Adjunctive General Services	Denial	Not a Covered Service	Administrative	General Dentistry	D9420
Adjunctive General Services	Denial	Not a Covered Service	Administrative	General Dentistry	D9999
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9230
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9230
Adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9230
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9248
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9248
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9248
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9248
Adjunctive General Services	Denial	Sedation request is denied. Records do not meet at least one condition for medical necessity.	Clinical	Pediatric Dentistry	D9248
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9610
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9612
Adjunctive General Services	Denial	This medication request is denied. Records do not include a list of medications used and the reason they are needed.	Clinical	Oral and Maxillofacial Surgeon	D9612
Diagnostic	Denial	Decreased Dental allowable	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0120
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0150
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0274
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0274
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D0150
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D0210
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D0220
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D0220
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0120
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0120
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0120
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0170
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0272
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0603
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0603
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0603
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0230
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0230
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0230
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0230
Diagnostic	Denial	Root canal includes all related services	Administrative	General Dentistry	D0230
Endodontics	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3310
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D6010
Implant Services	Denial	Implant service request is denied. Records do not include documentation that clearly shows this treatment is needed.	Clinical	Oral and Maxillofacial Surgeon	D6104
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Implant Services	Denial	Not a Covered Service	Administrative	General Dentistry	D6010
Implant Services	Denial	Not a Covered Service	Administrative	Orthodontist	D6057
Implant Services	Denial	Not Assigned	Administrative	General Dentistry	D6010
Implant Services	Denial	Not Assigned	Administrative	General Dentistry	D6010
Implant Services	Denial	Not Assigned	Administrative	General Dentistry	D6010
Implant Services	Denial	Procedure ineligible due to UTED	Administrative	Orthodontist	D6057
Implant Services	Denial	Procedure ineligible due to UTED	Administrative	Orthodontist	D6058
Implant Services	Denial	Request is denied. Procedure code submitted appears to be wrong for the procedure being performed.	Clinical	General Dentistry	D6065
Implant Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	Oral and Maxillofacial Surgeon	D6190
Implant Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	Oral and Maxillofacial Surgeon	D6190
Maxillofacial Prosthetics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5982
Maxillofacial Prosthetics	Denial	Not a Covered Service	Administrative	General Dentistry	D5982
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7953
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7953
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7953
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7953
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7957
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7957
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7957
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D7957
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7220
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D7140
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D7140
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7240
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7241
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code requested.	Clinical	Oral and Maxillofacial Surgeon	D7241
Oral Surgery	Denial	Guided tissue regeneration is denied. Records do not show at least one of the qualifying conditions.	Clinical	Oral and Maxillofacial Surgeon	D7956
Oral Surgery	Denial	Not a Covered Service	Administrative	General Dentistry	D7952
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7210
Oral Surgery	Denial	Not Assigned	Administrative	Oral and Maxillofacial Surgeon	D7210
Oral Surgery	Denial	Not Assigned	Administrative	Oral and Maxillofacial Surgeon	D7280
Oral Surgery	Denial	Not Assigned	Administrative	Orthodontist	D7460
Oral Surgery	Denial	Not Assigned	Administrative	Pediatric Dentistry	D7140
Oral Surgery	Denial	Proc included w/another service UTED	Administrative	General Dentistry	D7310
Oral Surgery	Denial	Proc included w/another service UTED	Administrative	General Dentistry	D7310
Oral Surgery	Denial	Procedure ineligible due to UTED	Administrative	General Dentistry	D7140
Oral Surgery	Denial	Request is denied. Records did not include a narrative to support the need for your treatment.	Clinical	General Dentistry	D7961

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1120
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1120
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1120
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1206
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1206
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1206
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6240
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Decreased Dental allowable	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	General Dentistry	D6740

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Prosthodontics, Fixed	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	Orthodontist	D6240
Prosthodontics, Fixed	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	Orthodontist	D6240
Prosthodontics, Fixed	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	Orthodontist	D6750
Prosthodontics, Fixed	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	Orthodontist	D6750
Prosthodontics, Fixed	Denial	DENIED PER PLAN GUIDELINES: Review of claim doesn't support need for this procedure.	Clinical	Orthodontist	D6750
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Not a Covered Service	Administrative	General Dentistry	D6999
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth marked.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth marked.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing teeth marked.	Clinical	General Dentistry	D6740
Prosthodontics, Removable	Denial	Dental procedure not valid for teeth	Administrative	General Dentistry	D5213
Prosthodontics, Removable	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D5213
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5130
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5140
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5213
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5214
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D5750
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5110
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5120
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5130
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5130
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5130
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5140
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5140
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5213
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5213
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5214
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5214
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5225
Prosthodontics, Removable	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D5225
Prosthodontics, Removable	Denial	Frequency limitation (DPPY)	Administrative	General Dentistry	D5863

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Restorative	Denial	Buildup has been denied. Records do not show large loss of tooth structure. Alternate benefit to a restorative foundation granted.	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup has been denied. Records do not show large loss of tooth structure. Alternate benefit to a restorative foundation granted.	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup has been denied. Records do not show large loss of tooth under the crown. Alternate benefit to a restorative foundation granted.	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup has been denied. Records do not show large loss of tooth under the crown. Alternate benefit to a restorative foundation granted.	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough tooth left to hold the crown.	Clinical	General Dentistry	D2950
Restorative	Denial	Buildup request is denied. Records do not show this is needed to hold a crown, but instead is being used as a standalone filling.	Clinical	General Dentistry	D2950
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or loss of cusp from decay or damage.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or loss of cusp from decay or damage.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or loss of cusp from decay or damage.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or loss of cusp from decay or damage.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or loss of cusp from decay or damage.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or loss of cusp from decay or damage.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or loss of cusp from decay or damage.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth or loss of cusp from decay or damage.	Clinical	General Dentistry	D2750
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of your tooth or a broken off cusp.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons and not to treat active dental disease.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons and not to treat active dental disease.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons and not to treat active dental disease.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons and not to treat active dental disease.	Clinical	General Dentistry	D2740
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasons and not to treat active dental disease.	Clinical	General Dentistry	D2740
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2740
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2740
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2740
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2750
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2752
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950
Restorative	Denial	Decreased Dental allowable	Administrative	General Dentistry	D2950

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Restorative	Denial	Request is denied. X-rays sent with records were not diagnostic.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Waiting period not satisfied for proc	Administrative	General Dentistry	D2740
Restorative	Denial	Waiting period not satisfied for proc	Administrative	General Dentistry	D2950