



## Arkansas Statistics for DBP Commercial Plans Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q1 of 2026.

REVIEW TYPE	(All)
DECISION REASON	(All)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(All)

	SERVICE CATEGORY
Adjunctive General Services	147
Diagnostic	57
Endodontics	21
Implant Services	68
Maxillofacial Prosthetics	4
Oral Surgery	175
Orthodontics	13
Periodontics	68
Preventive	22
Prosthodontics, Fixed	65
Prosthodontics, Removable	22
Restorative	328
<b>Grand Total</b>	<b>990</b>























SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Periodontics	Denial	Deep cleaning is denied. Records do not show gum disease evident by deep gum measurements, bone loss on x-rays, and tissue loss.	Clinical	General Dentistry	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4260
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4260
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4261
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D4341
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4240
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4240
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4241
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4241
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4342
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Periodontist	D4342
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999
Periodontics	Denial	Not a Covered Service	Administrative	General Dentistry	D4999
Periodontics	Denial	Not Assigned	Administrative	Orthodontist	D4910
Periodontics	Denial	Request is denied. Procedure code submitted appears to be wrong for the procedure being performed.	Clinical	General Dentistry	D4273
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Periodontics	Denial	Request is denied. Records did not include pre-treatment gum measurements or x-rays.	Clinical	General Dentistry	D4341
Preventive	Denial	Dental procedure not valid for teeth	Administrative	General Dentistry	D1510
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D1110
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D1120
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D1120
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D1208
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D1208
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D1351
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D1351
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D1110
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D1206
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D1206
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Preventive	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D1351
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1206
Preventive	Denial	Member age not within procedure norm	Administrative	General Dentistry	D1206
Preventive	Denial	Not Assigned	Administrative	General Dentistry	D1110
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740

SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Approval	BENEFITS ARE RECOMMENDED - Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that cannot be restorable in this arch.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that cannot be restorable in this arch.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that cannot be restorable in this arch.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that cannot be restorable in this arch.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth that cannot be restorable in this arch.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show the teeth supporting the bridge may not last for a long time.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Bridge request is denied. Records show either a problem with the nerve area or severe loss of bone around these teeth.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Cantilever or Maryland bridge is denied. Records show the bridge area appears to be prone to heavy chewing forces, clenching or grinding.	Clinical	General Dentistry	D6240
Prosthodontics, Fixed	Denial	Cantilever or Maryland bridge is denied. Records show the bridge area appears to be prone to heavy chewing forces, clenching or grinding.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Cantilever or Maryland bridge is denied. Records show the bridge area appears to be prone to heavy chewing forces, clenching or grinding.	Clinical	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Cantilever or Maryland bridge is denied. Records show the bridge area appears to be prone to heavy chewing forces, clenching or grinding.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Cantilever or Maryland bridge is denied. Records show the bridge area appears to be prone to heavy chewing forces, clenching or grinding.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Cantilever or Maryland bridge is denied. Records show the bridge area appears to be prone to heavy chewing forces, clenching or grinding.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Cantilever or Maryland bridge is denied. Records show the bridge area appears to be prone to heavy chewing forces, clenching or grinding.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Cantilever or Maryland bridge is denied. Records show the bridge area appears to be prone to heavy chewing forces, clenching or grinding.	Clinical	General Dentistry	D6750
Prosthodontics, Fixed	Denial	Crown request is denied. Your dental plan coverage does not include services for additional retainer crowns to stabilize your bridge.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Crown request is denied. Your dental plan coverage does not include services for additional retainer crowns to stabilize your bridge.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Crown request is denied. Your dental plan coverage does not include services for additional retainer crowns to stabilize your bridge.	Clinical	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Prosthodontics, Fixed	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6245

















SERVICE CATEGORY	REVIEW OUTCOME	DECISION REASON	REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been approved.	Clinical	General Dentistry	D2950
Restorative	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatment and is not a separate benefit.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental benefit plan does not cover cosmetic procedures.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental benefit plan does not cover cosmetic procedures.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2740
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2750
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth wear.	Clinical	General Dentistry	D2750