



Arkansas Statistics for DBP Commercial Plans Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q4 of 2019.

REVIEW TYPE	(All)
DECISION REASON	(All)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(All)

SERVICE CATEGORY	
Adjunctive General Services	139
Diagnostic	38
Endodontics	40
Implant Services	37
Oral Surgery	355
Orthodontics	11
Periodontics	109
Preventive	58
Prosthodontics, Fixed	102
Prosthodontics, Removable	97
Restorative	546
	1532

Restorative	Denial	Buildup if essential for crown retention	Clinical	General Dentistry	D2950
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Restorative	Denial	Buildup if essential for crown retention	Clinical	General Dentistry	D2950
Restorative	Denial	Documentation does not support this proc	Clinical	General Dentistry	D2950
Restorative	Approval	Approve	Clinical	General Dentistry	D2952
Restorative	Denial	Custom made post and core has been denied. A prefa	Clinical	General Dentistry	D2952
Restorative	Denial	Custom made post and core has been denied. A prefa	Clinical	General Dentistry	D2952
Restorative	Denial	Resubmit with pre & post-op endo films	Clinical	General Dentistry	D2954
Restorative	Denial	Resubmit with pre & post-op endo films	Clinical	General Dentistry	D2954
Restorative	Denial	Resubmit with pre & post-op endo films	Clinical	General Dentistry	D2954
Restorative	Denial	Resubmit with pre & post-op endo films	Clinical	General Dentistry	D2954
Restorative	Denial	Resubmit with pre & post-op endo films	Clinical	General Dentistry	D2954
Restorative	Denial	Not a Covered Service	Administrative	Orthodontist	D2962
Restorative	Denial	Not a Covered Service	Administrative	Orthodontist	D2962