



Arkansas Statistics for DBP Commercial Plans Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q3 of 2020.

| | |
|--------------------|-------|
| REVIEW TYPE | (All) |
| DECISION REASON | (All) |
| PROVIDER SPECIALTY | (All) |
| PROCEDURE CODE | (All) |

| SERVICE CATEGORY | |
|-----------------------------|------|
| Adjunctive General Services | 216 |
| Diagnostic | 36 |
| Endodontics | 67 |
| Implant Services | 141 |
| Maxillofacial Prosthetics | 1 |
| Oral Surgery | 1151 |
| Orthodontics | 1 |
| Periodontics | 245 |
| Preventive | 43 |
| Prosthodontics, Fixed | 69 |
| Prosthodontics, Removable | 560 |
| Restorative | 752 |
| | 3282 |

| | | | | | |
|-------------|----------|--|----------------|-------------------|-------|
| Restorative | Approval | Based on submitted documentation, benefits are rec | Clinical | General Dentistry | D2954 |
| Restorative | Approval | Based on submitted documentation, benefits are rec | Clinical | General Dentistry | D2954 |
| Restorative | Denial | Request is denied. Records did not include x-rays | Clinical | General Dentistry | D2954 |
| Restorative | Denial | Frequency limitation (DPY) | Administrative | General Dentistry | D2954 |
| Restorative | Denial | Request is denied. Records did not include x-rays | Clinical | General Dentistry | D2954 |
| Restorative | Denial | Request is denied. Records did not include x-rays | Clinical | General Dentistry | D2954 |
| Restorative | Approval | Based on submitted documentation, benefits are rec | Clinical | General Dentistry | D2954 |
| Restorative | Approval | Based on submitted documentation, benefits are rec | Clinical | General Dentistry | D2954 |
| Restorative | Denial | ADDITIONAL INFORMATION NEEDED: Resubmit with narra | Clinical | General Dentistry | D2954 |
| Restorative | Denial | Request is denied. Records did not include x-rays | Clinical | General Dentistry | D2954 |
| Restorative | Approval | Based on submitted documentation, benefits are rec | Clinical | General Dentistry | D2954 |
| Restorative | Denial | Veneer request is denied. Records show either your | Clinical | Orthodontist | D2962 |
| Restorative | Denial | Veneer request is denied. Records show either your | Clinical | Orthodontist | D2962 |
| Restorative | Denial | Not Assigned | Administrative | General Dentistry | D2990 |
| Restorative | Denial | Not Assigned | Administrative | General Dentistry | D2990 |
| Restorative | Denial | Not Assigned | Administrative | General Dentistry | D2990 |
| Restorative | Denial | Not Assigned | Administrative | General Dentistry | D2990 |
| Restorative | Denial | Not Assigned | Administrative | General Dentistry | D2990 |
| Restorative | Denial | Not Assigned | Administrative | General Dentistry | D2990 |
| Restorative | Denial | Exceeds the allowable amount (R&C Rate) | Administrative | General Dentistry | D2990 |
| Restorative | Denial | Exceeds the allowable amount (R&C Rate) | Administrative | General Dentistry | D2990 |