



Provider Manual updates

UnitedHealthcare Community Plan of Kansas Provider Manual

This document provides a summary of key updates made to the provider manual. Please refer to the UnitedHealthcare Community Plan of Kansas Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com/medicaid.

April 16, 2026 Updates summary

Section 2.5 Website UHCdental.com/medicaid

- Updated language to reflect enhancements to sign in

Section 3.11 New associates

- Updated language to reflect new process

Section 3.12 Change of address, phone number, email address, fax or tax identification number

- Added KMAP Provider Enrollment information

Appendix B.2 Value Added Benefits (VAB)

- Added Value Added Benefits (VAB) section

Appendix B.3 Benefit grid (KanCare CHIP ages 0-18 and Medicaid ages 0-20)

- Add codes D3471, D3472, D3473, D3501, D3502, D3503, D8210, D9244, D9245
- Deleted codes D3427
- Updated Benefit limitations to codes D2921, D2928, D4910

Appendix B.3 Benefit grid (KanCare Medicaid/Title 19 Adults 21 and over, KanCare Medicaid Frail and Elderly)

- Updated “with an annual maximum of \$500” to “with the value added benefit of \$500 per calendar year” in paragraph
- Add codes D0350, D0470, D6105, D7270, D7280, D7865, D7955
- Deleted codes D3427, D5912, D7270, D7280, D7310, D7320, D7350, D7865, D7955, D9248, D9920
- Deleted asterisk from code D1110
- Updated FE Waiver check mark D1110, D1354, D2928, D4910, D5730, D5731, D7961, D7962, D9212
- Updated Benefit limitations to codes D0120, D0150, D0230-D0321, D1110, D2140-D2394, D2928, D2940, D3471-D4231, D4341, D4342, D4910, D7140-D7250, D7560, D7680, D7920, D7963, D7983, D9212, D9219-D9230, D9310-D9613
- Updated Review required to codes D2740, D4341, D5511, D5512, D5611-D5622, D9212

Appendix C.3 Authorization timelines

- Updated standard authorizations to 7 calendar days
- Updated expedited authorizations to 72 hours of receipt of the request

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