



# Provider Manual updates

## UnitedHealthcare Community Plan of Louisiana Provider Manual

This document provides a summary of key updates made to the provider manual. Please refer to the UnitedHealthcare Community Plan of Louisiana Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at [UHCdental.com/medicaid](https://UHCdental.com/medicaid).

### December 16, 2025 Updates summary

#### Section 3.12 Change of address, phone number, email address, fax or tax identification

- Updated mail queue to 400-Provider Services

#### Section 6.2 Credentialing

- Updated Credentialing language to reflect new process with Skygen

#### Section 6.5 Addressing the opioid epidemic

- Updated link tree for Opioid Use Disorders (OUD) related trainings and resources
- Updated hyperlink for CDC guidelines for opioid prevention and overdose

#### Section 6.6 COVID-19 information and resources

- Deleted Section 6.6 COVID-10 information and resources

#### Section 8.4 Cultural competency

- Updated hyperlink to materials and resources for providers

#### Section 9.2.a Dental claim form required information

- Updated hyperlink to ADA store

#### Appendix A Addresses and resources

- Added Corrected Claims

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