



Provider Manual updates

UnitedHealthcare Community Plan of New York Provider Manual

This document provides a summary of key updates made to the provider manual throughout the year. Please refer to the UnitedHealthcare Community Plan of New York Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com/medicaid.

March 11, 2026 Updates summary

Section 1 Introduction

- Updated required training deadline to December 31st

Section 2.5 Website UHCdental.com/medicaid

- Updated language to include portal enhancements

Section 3.11 New associates

- Updated language to include hyperlink to Join our network form

Section 4.1 Appointment scheduling standards

- Updated routine care appointment standard to 4 weeks

Section 6.2 Credentialing

- Updated credentialing language

Section 9.9 Corrected claim submission guidelines

- Updated language for electronic submission method

Appendix B.2 Benefit grid (MAP)

- Updated description of service for codes D1110, D1120
- Updated frequency limits for codes D1206, D1208, D4910, D9222
- Added codes D1999, D7956, D7957, D9224, D9225, D9244, D9245, D9246

Appendix B.2 Benefit grid (HARP and MMC)

- Updated description of service for codes D1110, D1120
- Updated frequency limits for codes D1206, D1208, D1354, D4910, D9222, D9223, D9239
- Added codes D1999, D7956, D7957, D9224, D9225, D9244, D9245, D9246
- Deleted codes D4266, D4267, D9248

Appendix B.2 Benefit grid (CHP)

- Updated description of service for codes D1110, D1120
- Updated frequency limits for codes D9222, D9223, D9230, D9239, D9243
- Added codes D1999, D7956, D7957, D9224, D9225, D9244, D9245, D9246

Appendix B.2 Benefit grid (EPP 1, 2)

- Updated description of service for codes D1110
- Updated frequency limits for codes D9222, D9223, D9230, D9239, D9243
- Added codes D1999, D3230, D3240, D7956, D7957, D9224, D9225, D9244, D9245, D9246
- Deleted code D9248

Appendix B.2 Benefit grid (EPP 3, 4)

- Updated description of service for codes D1110
- Updated frequency limits for codes D9222, D9223, D9230, D9239, D9243,
- Updated required documents for codes D2952, D2954
- Added codes D1999, D3230, D3240, D7956, D7957, D9224, D9225
- Deleted code D9248

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