



Provider Manual updates

UnitedHealthcare Connected for MyCare Ohio Provider Manual

This document provides a summary of key updates made to the provider manual. Please refer to the UnitedHealthcare Connected for MyCare Ohio Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com/medicaid.

September 23, 2025 Updates summary

Section 2.5 Provider Portal / Dental Hub

- Updated instructions for Dental Hub registration

Section 3.12 Change of address, phone number, email address, fax or tax identification number

- Updated mail queue to 400-Provider Services

Section 6.5 Addressing the opioid epidemic

- Updated hyperlink to provider tools and education resources

Section 8.3 Cultural competency

- Updated hyperlink to cultural competency resource

Section 9.2.a Dental claim form required information

- Updated hyperlink to ADA store

Appendix B.4 Required documentation/additional criteria (MMP benefit 18-20)

- Added codes D2956, D6180, D6193, D7259
- Deleted code D2941

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