



Provider Manual updates

UnitedHealthcare Community Plan of Wisconsin Provider Manual

This document provides a summary of key updates made to the provider manual. Please refer to the UnitedHealthcare Community Plan of Wisconsin Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com/medicaid.

February 3, 2026 Updates summary

Section 2.5 Website UHCdental.com/medicaid

- Updated language

Appendix 6.2 Credentialing

- Added Provider Rights During Credentialing language

Appendix B.2 Benefit grid

- Updated Required documents to codes D3310, D3320, D3330, D5650, D5660, D7810, D7820, D7830, D7840, D7850, D7860, D7871, D7899, D8070, D8080, D8090, D9944, D9945, D9946
- Updated Auth required to codes D3310, D3320, D5227, D5228
- Updated hyperlink to Prosthesis care instructions
- Updated hyperlink to Partial dentures
- Added Limit and Required documents to codes D5227 and D5228

Appendix C.2 Authorization timelines

- Updated timeframe for standard requests to 7 calendar days

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